

SEPTEMBER, 2016

GUIDE - CONNECTION TWO PHONES SIMULTANEOUSLY WITH COM-DEX

Important information

As of June 2016, COM-DEX is available with two different firmware versions: version 1.0.10 and version 1.2.0.

Only firmware version 1.2.0 (and newer) can connect to two phones simultaneously.

To see which firmware version your COM-DEX has, connect it to a Bluetooth phone running the App, which is available for iOS and Android. In the App, go to *More / Help / App and device information -> COM-DEX firmware version*.

IMPORTANT: We strongly recommend only installing and using the App on **one** phone when using COM-DEX with two phones.

Quick guide for connecting two phones with COM-DEX

To connect two phones with COM-DEX for the first time:

1. COM-DEX must have firmware 1.2.0 or newer
2. Ensure that COM-DEX is on (neck loop closed) and not connected to any Bluetooth device (LED will flash blue-red)
3. Reset COM-DEX by holding down both buttons for 5 seconds and then open the neck loop for 10 seconds.
4. Connect phone #1 to COM-DEX via Bluetooth
5. Disable Bluetooth on phone #1. The Light Emitting Diode (LED) on COM-DEX will start flashing red and blue
6. Connect phone #2 to COM-DEX via Bluetooth
7. Enable Bluetooth on phone #1 again and if necessary manually reconnect to COM-DEX in the Bluetooth menu. COM-DEX is now connected to both phones via Bluetooth.
8. If desired, start the App on the preferred phone. Remember to only run the App on *one* phone. (The App is not necessary in order to use COM-DEX with two phones).

Subsequent connections:

- a. COM-DEX will automatically connect to phone #1 and #2 if they are available when the COM-DEX neck loop is closed. It might be necessary to connect manually in the Bluetooth menu.

Detailed guide for connecting two phones with COM-DEX

As a precaution it is recommended to reset COM-DEX and to clear the internal pairing list in COM-DEX.

To do this:

1. Close the COM-DEX neck-loop.
2. Disconnect/turn off *all* Bluetooth devices, which are connected to COM-DEX.
When done correctly, the LED on the side of the COM-DEX will flash red and blue.
3. Hold down the Push- and Room Off button for 5 seconds until the blue-red flashing pattern is briefly interrupted by a constant red light.
4. Open the neck-loop and leave it open for *at least 10 seconds*. This will reboot COM-DEX.

If you are using the App make sure you have identified which phone you want to run it on.

1. Close the neck-loop. The LED will flash red and blue to indicate that no phone is connected to COM-DEX.
2. Open the settings menu on phone #1
3. Go to Bluetooth settings on phone #1 and make sure Bluetooth is turned on. A search list of Bluetooth devices should appear.
4. When your COM-DEX appears on the Bluetooth search list. Tap on it.
 - a. COM-DEX will be listed as "COM-DEX xxx", where "xxx" correspond to the last three digits in the COM-DEX serial number, which can be found on the back of COM-DEX.
5. Phone #1 and COM-DEX are now connected and COM-DEX LED turns off to indicate an established connection.
6. Go to Bluetooth settings on phone #1 and disable Bluetooth
7. The LED on COM-DEX will start to flash red and blue again to indicate that COM-DEX is ready to connect.
8. Repeat step 2-5 with phone #2
9. Phone #2 and COM-DEX are now connected
10. Re-enable Bluetooth one phone #1. This will in most cases connect phone #1 automatically to COM-DEX
 - a. If, however, the connection to phone #1 is not performed automatically you can force the connection by tapping on "COM-DEX xxx" in the Bluetooth search list of phone #1. See step 4 above.
11. Open the neck-loop and leave it open for *at least 10 seconds*. Then close it again and the COM-DEX will connect to both phones.
12. If desired, start the App on the preferred phone. Remember to only run the App on *one* phone.